



We will comply with Family Villa to pass the following terms. The terms will become binding on both parties when the customer has paid the booking fee in these terms and conditions.

Booking and payment

The Family Villa booking comes into effect when the customer pays a € 100 booking fee within one week of the reservation. The remaining rent is payable no later than 14 days before the start of the reservation. If the Family Villa is booked at the beginning of the reservation for 14 days or less, payment of the rent is made per week (7 days) after the shipment. If payment is not made by the due date, Perhe Villa can irrevocably forget the reservation and return the item for sale.

Cancellations and changes in bookings

The cancellation must always be made without delay and in writing to kaijantti@kotiposti.net. Cancellation is deemed to have occurred at the time the notice of cancellation has arrived. The reservation fee will not be refunded if it has already been paid upon cancellation. The same applies to reimbursement of rent when cancellation is made up to four weeks (28 days) before the beginning of the lease period. However, rent can be returned to the customer who made the cancellation to the extent that the Family Villa can be leased after a cancellation to a new customer. However, this exception does not apply a booking fee that will remain for Family Villa even when a potential new customer has been rented when renting period.

If the customer changes the time of the holiday or withdraws some of the time he / she has booked, it is considered cancellation of a previous reservation and a new reservation. If the change does not get unreasonable trouble or loss of income for Family Villa can already be paid for a deposit and rent to replace the new a refundable deposit and possibly part of the rent.

Handover, use and return of keys

Family Villa is available to the customer from the day of arrival at 16:00 on departure day at 12:00, unless otherwise stated agreed. When leaving, the villa key should be put back into the key compartment (outdoor terrace). The customer has one (1) key. A lost key is charged for replacing locks the actual costs incurred.

Housing and cleaning

For each rental, the number of guests is indicated. There are 6 + 2 beds in total. Family The villa and courtyard area must be in a neat condition at the end of the rental period. A dirty apartment is charged extra cleaning costs of 100 EUR / h and we will send an invoice to the customer (Note "When leaving the villa").

Smoking and Pets

Smoking is prohibited indoors. Smoking is allowed in front of the outside terrace.

Visiting address:
Kivilinnankuja 1, 38130 SASTAMALA

Reservation:
Kai Jäntti
p. +358400 810 350
kaijantti@kotiposti.net



Unauthorized smoking is charged for a EUR 300 ventilation / cleaning fee. Importing pets to the villa is permitted. Family Villa is not responsible for any unauthorized smoking or animal dust allergy symptoms or other similar problems for customers.

Damages, Defects and Complaints

All remarks on the equipment and condition of the villa must be immediately addressed to the landlord, whereby they can be corrected or compensated wherever possible. If the disadvantage is not immediate to compensate, an immediate written complaint must be sent to kaijantti@kotiposti.net. Any complaints made afterwards will not be taken into consideration. The customer is also required to notify immediately and to compensate for the damage caused to the villa and its furniture. Unposted damage will be billed based on the actual costs, and afterwards we will send a further invoice to you. Family Villa is not responsible for any mistakes in villa prior information that have arisen suddenly due to changes in the environment (eg changes in snow or ice conditions, construction work at neighbors, etc.).

When you leave the villa

- Take the garbage out into the trash bin
- bottles and cans for collection containers
- wash dirty dishes
- vacuum the floor
- clean the surfaces of the tables
- put goods/furniture in their places
- turn off the lights
- lock all doors and windows
- put the key back in the key compartment (outdoor terrace)

NOTE! The villa has to be cleaned, in the same condition as on arrival

More about in the Family Villa

- Candles should only be used in candle holders, it's forbidden to open fire!
- It's forbidden to change building technology and regulations
- Report Damages Immediately
- Check out the exit routes and extinguishing equipment as soon as you arrive at the villa
- Read the Fire Ignition Instructions Note! the air conditioner must be in position 0 (closed) when using the fire
- clean the snow from the terrace (risk of slipping)
- Observe the general caution on the indoor staircase, the terrace and the courtyard area

Welcome to the Family Villa!

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